

Conflict In Organizations Online Management Training Courses

Managing Conflict with Your Boss
 Power and Interdependence in Organizations
 Conflict Management and Industrial Relations
 Building Trust and Constructive Conflict Management in Organizations
 Handbook of Research on Strategic Communication, Leadership, and Conflict Management in Modern Organizations
 Using Conflict in Organizations
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 CORPORATE CONFLICT MANAGEMENT
 The Psychology of Conflict and Conflict Management in Organizations
 Kilmann Organizational Conflict Instrument
 Becoming a Conflict Competent Leader
 Managing Conflict in the Workplace 4th Edition
 Managing Conflict
 The Oxford Handbook of Conflict Management in Organizations
 Conflict in Organizational Groups
 Conflict Management and Organization Development
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 Conflict Management and Organization Development
 Conflict, Power, and Organizational Change
 Managing Conflict in Organizations
 Conflict Management
 Conflict Management for Managers
 Conflict! - Reality of Management and Organizational Behavior
 How To Manage Conflict in the Organization, Second Edition
 Conflict Management for Managers
 Organizational Conflict
 Managing Organizational Conflict
 Working Through Conflict
 Conflict and Organizations
 The Pfeiffer Book of Successful Conflict Management Tools
 Emerging Systems for Managing Workplace Conflict
 Taking Charge of Organizational Conflict
 Designing Conflict Management Systems
 Making Conflict Work
 Conflict Management and Organization Development
 Managing Organizational Conflict
 Managing Conflict in the Workplace
 Productive Conflict Management
 Reframing Resolution
 Managing Conflict

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FERGUSON RIGGS

Managing Conflict with Your Boss IGI Global

Focuses on the constructive nature of conflict and stresses conflict management as opposed to conflict resolution. Presents a comprehensive view of organizational conflict.

Power and Interdependence in Organizations Pfeiffer

This book presents the most recent theoretical insights and practical intervention methods to (re)build trust between management and organized employees in organizations. Offering a multidisciplinary perspective on trust and conflict management in organizations, the book draws from diverse fields such as organizational psychology, business, law, industrial relations and sociology. It examines the often encountered breaches of trust between management and organized workers, and the resulting destructive social conflicts, social actions, strikes or dramatic business decisions. Its focus is on trust and conflict management at the organizational level in an industrial relations context: that of employee representatives and management. The book introduces a new theoretical approach: the Tree of Trust, designed to analyse and mediate the interconnected levels of trust and distrust in industrial relations. It presents case studies and practical recommendations to build trust and constructive conflict management in the

organizations, and illustrates these by means of experiences from different countries around the globe.

Conflict Management and Industrial Relations SAGE

The Second Edition of this classic resource on conflict resolution combines research, conceptual models, practitioner experience, and stories that highlight the core conflict competencies. The book underscores the importance for leaders to develop the critical skills they need to help them, their colleagues, and their organizations deal more effectively with conflict and move their organizations forward. This new edition expands on the conflict competence model, includes new tools and techniques, shows how to develop conflict competent teams and organizations, and offers a new online assessment.

Building Trust and Constructive Conflict Management in Organizations Kogan Page Publishers

Based on conference presentations held at the Kellogg School of Management, this book reveals the latest international thinking on organizational conflict in the business sector. It tackles complex questions about conflict, such as whether it is always considered negative or if there are situations where it can be positive, and presents advances in theory and methodology to challenge current thinking. Divided into two parts, Part One presents new advancements in measuring the relationship between individual members and group conflict; Part two explores the variables that affect the nature of group process and performance. Demonstrating how conflict can work for and against performance, this book will enable you to understand and manage it effectively in your organization. By nurturing the good aspects and suppressing the bad, you will encourage an effective organizational

group, which will ultimately lead to a more productive and profitable workforce.

[Handbook of Research on Strategic Communication, Leadership, and Conflict Management in Modern Organizations](#) Jossey-Bass

This is the best book on conflict management available! Based upon the latest research, this is perhaps the greatest tool ever developed to help leaders and employees of all-levels develop the best conflict management skills. Scholars agree that managing conflict can be a healthy way of illuminating new ideas and helping team members work better together to bring more efficiency creativity and effectiveness to the workplace. Just like leadership, conflict management is a skill anybody can acquire through both training program and experiences. Training program has the advantage of being able to address specific needs or circumstances in accordance to recognized potential problems in organizational life. This workbook breaks down key concepts in plain easy-to-read and easy-to-follow lessons to help you grow your leadership skills. Read the short lessons, reflect, and then build your skills by doing the short writing assignments at your own convenience.

[Using Conflict in Organizations](#) McFarland

After much debate by business professionals, organizational conflict is now considered normal and legitimate; it may even be a positive indicator of effective organizational management. Within certain limits, conflict can be essential to productivity. This book contributes to the investigation of organizational conflict by analyzing its origins, forms, benefits, and consequences. Conflict has benefits: it may lead to solutions to problems, creativity, and innovation. In contrast, little or no conflict in organizations may lead to stagnation, poor decisions, and ineffectiveness. Managing Conflict in Organizations is a vigorous analysis of the rational application of conflict theory in organizations. Conflict is inevitable among humans. It is a natural outcome of human interaction that begins when two or more social entities engage one another while striving to attain their own objectives. Relationships among people or organizations become incompatible or inconsistent when two or more of them desire a similar resource that is in short supply; when they do not share behavioral preferences regarding their joint action; or when they have different attitudes, values, beliefs, and skills. This book examines these root causes of organizational conflict and offers constructive perspectives on its consequences.

[Managing Conflict in Organizations](#) Cambridge University Press

A capacity for learning, adapting, and changing is an important facet of organizational resilience. What is involved in generative organizational change? Is it an event, a process, or constantly ongoing? What makes organizational change "good" for the organization? Who has the power to decide what is "good" for the organization and its members? How is it decided? What if there is strong disagreement or conflict? How is that handled? What is the role of organizational members and leaders in these discussions? As these questions demonstrate, the triad of change, power and conflict are intimately linked. The purpose of this book is to explore the topics of change, power and conflict as they relate to the experiences of everyday organizational life. It will provide readers the opportunity to reflect critically on their own local experience and involvement in organizations and to glean actionable wisdom for meaningful engagement and impactful contributions to their organization(s) in the present and future. Conflict, Power, and Organizational Change will be of interest to students, researchers, academics and professional colleagues interested in the fields of business and organizational studies, especially those wanting to get acquainted with the concepts of change, power and conflict in contemporary organizational settings.

[CORPORATE CONFLICT MANAGEMENT](#) GRIN Verlag

As communication and leadership skills are both essential for personal and organizational success, new approaches and management styles are continuously being sought. Emerging technologies, automation opportunities, and a diverse workforce are just a few of the challenges business professionals must be prepared for in today's workplace environment. The Handbook of Research on Strategic Communication, Leadership, and Conflict Management in Modern Organizations provides emerging research exploring the theoretical and practical aspects of managing and solving conflicts, and introduces updated approaches for refining communication and leadership skills. Featuring coverage on a broad range of topics such as emotional intelligence, organizational crises, and virtual team management, this book is ideally designed for professionals, leaders, managers, and human resource specialists seeking current research on developing the skills and consciousness needed to effectively communicate, negotiate, and collaborate in diverse organizations.

[The Psychology of Conflict and Conflict Management in Organizations](#) Jossey-Bass

New ways of managing conflict are important features of work & employment in organizations. World's leading scholars examine range of innovative alternative dispute resolution practices, drawing on international research, scholarship, covering case studies of major exemplars & developments in different parts of global economy. Aust & NZ content.

[Kilmann Organizational Conflict Instrument](#) Oxford University Press

Emerging Systems of Managing Workplace Conflict presents illustrative real-life examples as well as cutting-edge methods and tools for integrating systems of dispute resolution into standard corporate procedures. This vital resource investigates the systems organizations have developed to manage common and costly workplace conflicts involving supervisor-employee relationships; race, age, and gender discrimination complaints; sexual harassment; occupational safety and health; reasonable accommodation of the disabled; and wrongful termination as well as other problems stemming from governmental regulations and court actions. Drawing on the authors' vast research and frontline experience with a wide variety of corporations and organizations, this important book examines successful responses to universal workplace problems and conflicts. In addition, the book is filled with illuminating case examples and stories from organizations, such as Brown and Root, Kaufman and Broad, Warner Brothers, Universal-Studios, Kaiser Permanente, the United States Postal Service, Johnson & Johnson, Shell, Prudential, and others, that have instituted systems of dispute resolution in response to ongoing destructive conflict, expensive litigation, and crippling settlements. This book offers an enormously useful approach for the application of the most up-to-date systems of organizational conflict resolution and shows how this approach can work in specific situations to save time and money.

[Becoming a Conflict Competent Leader](#) Routledge

his book gives an understanding of the origins and nature of conflict, and enables the reader to find solutions through open communication and mutual trust and respect. It offers a simple structure which will allow all parties to reach the magic of win-win.

[Managing Conflict in the Workplace 4th Edition](#) BoD – Books on Demand

Conflict in business and personal relationships is inevitable--much of the success of companies depends on how well they respond to it. Developing rapport, collaboration and cooperation hinges on positive conflict management strategies that stimulate innovation and growth where companies can look for solutions to common issues and needs. Conflict management can address dysfunctional outcomes that result in job stress, less effective communication and a climate of distrust, where working relationships are damaged and job performance reduced. Organizations must minimize and resolve internal and external conflicts to remain vibrant and profitable. Drawing on examples from a wide range of corporate experiences, this volume provides role-playing scenarios, checklists, tables and research studies to help employees, managers and owners better comprehend the dynamics of conflict in every interaction.

[Managing Conflict](#) John Wiley & Sons

Capitalizing on significant developments in social science over the past twenty years, this book explores both the positive and negative aspects of power, identifying opportunities and threats. It shows how managers and employees can manage power in order to make it a constructive force in organizations.

[The Oxford Handbook of Conflict Management in Organizations](#) Rowman & Littlefield

After much debate by business professionals, organizational conflict is now considered normal and legitimate; it may even be a positive indicator of effective organizational management. Within certain limits, conflict can be essential to productivity. This book contributes to the investigation of organizational conflict by analyzing its origins, forms, benefits, and consequences. Conflict has benefits: it may lead to solutions to problems, creativity, and innovation. In contrast, little or no conflict in organizations may lead to stagnation, poor decisions, and ineffectiveness. Managing Conflict in Organizations is a vigorous analysis of the rational application of conflict theory in organizations. Conflict is inevitable among humans. It is a natural outcome of human interaction that begins when two or more social entities engage one another while striving to attain their own objectives. Relationships among people or organizations become incompatible or inconsistent when two or more of them desire a similar resource that is in short supply; when they do not share behavioral preferences regarding their joint action; or when they have different attitudes, values, beliefs, and skills. This book examines these root causes of organizational conflict and offers constructive perspectives on its consequences.

[Conflict in Organizational Groups](#) John Wiley & Sons

This study aims to form a bridge between the theory of organizations and the practice of professional consulting work. A new theory is outlined which enables consultants to perceive conflicts between parties in organizations, and to use these conflicts to gain greater productivity.

[Conflict Management and Organization Development](#) Personhood Press

In this book, we learn about organizational conflict, highlighting different perspectives of conflict resolution and conflict management in different settings and areas, as well as different theoretical views on this subject. The authors from Norway, Estonia, Nigeria, Israel, USA, Slovakia, Turkey, Finland, Uruguay, and Italy bring ideas, studies, findings, and experiences to enhance our knowledge in the field of organizational conflict. The book is divided into two sections, and their respective chapters refer to two different perspectives of study. The first section covers Conceptual Frameworks on Organizational Conflict, considering management and conflict resolution, conflict in organizations as an indicator for organizational values, organizational trust as a conflict management tool, conflicts and social capital, and team conflict in complex adaptive systems. The second section deals with Empirical Studies on Organizational Conflict, emphasizing research on conflict resolution from the perspective of managers and project teams, resistance to change and conflict of interest, conflicts as a springboard for Metallica's success, drivers of innovation deployment affecting marketing relationships, and impacts of national culture on the use of bonuses for teamwork. Thus, we consider this book will be of interest to readers with a diverse group of interests in different specialties such as management, social psychology, education, law, and sociology.

[Handbook of Conflict Management Research](#) Kogan Page Publishers

This volume in SIOP's Organizational Frontiers Series is a state-of-the-art overview of contemporary conflict research which aims to place conflict research and theory squarely within the realm of industrial and organizational psychology. This volume brings together and integrates classic and contemporary insight in conflict origins, conflict processes, and conflict consequences. In addition, it stimulates modeling conflict at work at relevant levels of analyses: the interpersonal and group, and the organizational. It is appropriate for scholars and practitioners in the areas of industrial-organizational psychology, human resource management, organizational behavior, applied psychology, and social psychology.

[Conflict Management and Organization Development](#) Edward Elgar Publishing

Conflict, bullying and harassment can destroy the foundations of the most enterprising organisations. Bullying is now a key complaint received by HR departments. Destructive conflict creates stress, which can lead to poor morale and performance, increased staff turnover and an overall decline in organisational effectiveness. The good news is destructive conflict can be reduced – but this is a sensitive issue, requiring managers to call on tried and tested techniques. Published for HR and line managers, *Managing Conflict in the Workplace* will help employers to recognise and resolve destructive conflict issues more effectively, enabling them to become more positive, productive and efficient. It gives invaluable advice on conflict prevention, mediation and negotiation; it explains how to manage conflict in a wide variety of situations; and includes guidance on the new statutory requirements for disciplinary and grievance procedures. The handbook will enable HR professionals to: • recognise the sectors, departments and types of individuals most prone to conflict • measure the costs of conflict • understand and comply with the law on the employer's duty of care • spot potential problems, recognise bullying behaviours, understand the difference between constructive conflict and bullying and harassment, conduct a risk assessment and take preventative action • establish, communicate and monitor effective policies and procedures • train staff and managers in how to manage conflict effectively • reach agreement through negotiation • use conciliation and mediation to resolve difficult situations Also included is best practice advice, sample conflict management policies, case studies, checklists and legal compliance.

[Conflict, Power, and Organizational Change](#) SUNY Press

Reframing Resolution provides an original, accessible and critical point of reference for students, practitioners and scholars interested in the management of workplace conflict. Drawing on contemporary empirical evidence from the UK, USA, Ireland and Australia, the book explores the front-

line challenges facing organizations and individuals in addressing and responding to conflict. In particular, it examines the extent to which conflict management is treated as a strategic issue and discusses the development of mediation and its impact on employment relations culture, the experiences of participants in mediation and the relationship between ADR and workplace justice. Crucially, the book also assesses key innovations in the management of workplace conflict, and discusses the future potential of more integrated and systemic approaches.

Managing Conflict in Organizations HMH

“Raines masterfully blends the latest empirical research on workplace conflict with practical knowledge, skills, and tools to effectively manage and prevent a wide range of conflict episodes. This is a highly applicable ‘top shelf book’ that will assist anyone from the aspiring manager to top level management and leadership in the public, private, and nonprofit sectors. It will also be a fast favorite of professors, trainers, and students of business and conflict management.” - Brian Polkinghorn, Distinguished Professor, Center for Conflict Resolution, Salisbury University. “With her broad dispute resolution, teaching, and editing experience, Susan Raines is uniquely qualified to organize what is known about conflict management in the

workplace. She has succeeded in providing private, public, and nonprofit managers with accessible concepts and tools to deal effectively with the internal and external conflicts they must confront every day. Essential reading for all managers!” - Alan E. Gross, senior director, training coordinator, New York Peace Institute “After reading an advance copy of Raine’s impressive book, I can’t wait to begin to use it as a seminal text in my classes in organizational conflict. I am amazed at her ability to cover so well such disparate subjects as systems design, public policy disputes, small and large group processes, customer conflicts, conflicts in a unionized environment, and conflicts within regulatory contexts. Her user-friendly writing style is enhanced by her salient examples of exemplary and mistake-laden practices within public and private sector organizations. A ‘must-read’ for scholars, students, and practitioners interested in organizational conflict.” - Neil H. Katz, professor, Conflict Analysis and Resolution, Nova-Southeastern University “Conflict management skills are essential to a manager’s success. Raines, a leading scholar and practitioner, provides a comprehensive and strategic new guide to these critical skills and how to use them in any organization.” - Lisa Blomgren Bingham, Keller-Runden Professor of Public Service, School of Public and Environmental Affairs, Indiana University

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