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# Desktop Engineer Interview Questions Answers

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A Guide to Computer User Support for Help Desk and Support Specialists  
Information Systems for Business and Beyond  
The New Rules of Work  
Mind Tools for Managers  
Getting an IT Help Desk Job For Dummies  
The Consulting Interview Bible  
Cracking the Coding Interview  
Interview with the Vampire  
Windows Server 2019 & PowerShell All-in-One For Dummies  
How to Land a Top-Paying Desktop Support Specialists Job  
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Asp. Net Interview Questions And Answers  
Interview Questions and Answers  
Selenium Testing Tools Interview Questions You'll Most Likely Be Asked  
Automated Software Testing Interview Questions You'll Most Likely Be Asked  
Administrator & Helpdesk Interview Questions You'll Most Likely Be Asked  
Beyond the Desktop Metaphor  
Angular 2 Interview Questions and Answers  
Cloud Computing Interview Questions You'll Most Likely Be Asked  
Windows 2000 Active Directory  
500 AngularJS Interview Questions and Answers  
Selenium Testing Tools Interview Questions You'll Most Likely Be Asked: Second Edition  
Ace the IT Job Interview!  
Software Testing Interview Questions You'll Most Likely Be Asked  
A Guide to the Project Management Body of Knowledge (PMBOK® Guide) - Seventh Edition and The Standard for Project Management (BRAZILIAN PORTUGUESE)  
SQL Interview Questions  
Desktop Guide to Good Juvenile Probation Practice  
Desktop Guide to Good Juvenile Probation Practice  
Conducting the Network Administrator Job Interview  
Two Hundred and One Knockout Answers to Tough Interview Questions  
Operating Systems Interview Questions You'll Most Likely Be Asked  
1000 PHP Most Important Interview Questions and Answers - Free Book  
Occupational Outlook Handbook  
Angular Interview Questions and Answers  
Vault Guide to Technology Careers  
Help Desk Analyst

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## ALBERT FARMER

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*A Guide to Computer User Support for Help Desk and Support Specialists* How2Become Ltd  
Leading developers and researchers report on what the next generation of digital work environments may look like, analyzing the theory and practice of designing "out of the box" to facilitate multitasking, collaboration, and multiple technologies. The computer's metaphorical desktop, with its onscreen windows and hierarchy of folders, is the only digital work environment most users and designers have ever known. Yet empirical studies show that the traditional desktop design does not provide sufficient support for today's real-life tasks involving collaboration, multitasking, multiple roles, and diverse technologies. In *Beyond the Desktop Metaphor*, leading researchers and developers consider design approaches for a post-desktop future. The contributors analyze the limitations of the desktop environment—including the built-in conflict between access and display, the difficulties in managing several tasks simultaneously, and the need to coordinate the multiple technologies and information objects (laptops, PDAs, files, URLs, email) that most people use daily—and propose novel design solutions that work toward a more integrated digital work environment. They describe systems that facilitate access to information, including Lifestreams, Haystack, Task Factory, GroupBar, and Scalable Fabric, and they argue that the organization of work environments should reflect the social context of work. They consider the notion of activity as a conceptual tool for designing integrated systems, and point to the Kimura and Activity-Based Computing systems as examples. *Beyond the Desktop Metaphor* is the first systematic overview of state-of-the-art research on integrated digital work environments. It provides a glimpse of what the next generation of information technologies for everyday use may look like—and it should inspire design solutions for users' real-world needs.

### **Information Systems for Business and Beyond** Vibrant Publishers

The manager's must-have guide to excelling in all aspects of the job *Mind Tools for Managers* helps new and experienced leaders develop the skills they need to be more effective in everything they do. It brings together the 100 most important leadership skills—as voted for by 15,000 managers and professionals worldwide—into a single volume, providing an easy-access solutions manual for people wanting to be the best manager they can be. Each chapter details a related group of skills, providing links to additional resources as needed, plus the tools you need to put ideas into practice. Read beginning-to-end, this guide provides a crash course on the essential skills of any effective manager; used as a reference, its clear organization allows you to find the solution you need quickly and easily. Success in a leadership position comes from results, and results come from the effective coordination of often competing needs: your organization, your client, your team, and your projects. These all demand time, attention, and energy, and keeping everything running smoothly while making the important decisions is a lot to handle. This book shows you how to manage it all, and manage it well, with practical wisdom and expert guidance. Build your ideal team and keep them motivated. Make better decisions and boost your strategy game. Manage both time and stress to get

more done with less. Master effective communication, facilitate innovation, and much more. Managers wear many hats and often operate under a tremendously diverse set of job duties. Delegation, prioritization, strategy, decision making, communication, problem solving, creativity, time management, project management and stress management are all part of your domain. *Mind Tools for Managers* helps you take control and get the best out of your team, your time, and yourself.

### **The New Rules of Work** McGraw Hill Professional

Let us break the SQL interview with the help of SQL Server interview questions. Key features: Database Basic Concepts, SQL Fundamentals, DDMS, SQL Statements, and Clauses, SQL Operators, Datatypes, and Keywords, SQL Functions, Wildcards and Dates, SQL Joins and CASE Statement, SQL DDL, DCL, and DTL Statements, SQL Stored procedures, Triggers, Views, and Transactions, SQL Keys, Indexes, Injection, and Constraints, SSRS, SSIS, SQL Cloud database (Azure), and JSON Support. New features of SQL 2016, 2017, and 2019. SQL Performance Improvement Tips. Fuzzy Interview Questions and Answers. Description: This book gives you a complete idea about the SQL database. It starts from a very basic concept like what is a database, its usage, types, creation, and data storage, security, sorting, and searching for a stored procedure. This book is a complete set of interview breaking questions and answers with live examples and plenty of screenshots. This book takes you on a journey to mastering the SQL database, including SQL datatypes, functions, triggers, and stored procedures. This book also covers the latest and new features of SQL 2016, 2017 and 2019 CTP with examples. In the beginner section, we start with very basic concepts like what is a database, why to use a database, different types of database types, what is SQL, its usages, advantage and disadvantages, SQL datatypes, its different operators and how to use them with samples. In the intermediate section, we will learn about the different SQL functions, SQL Joins (used to fetch values from multiple SQL tables) and SQL DDL, DCL, and DTL commands. This is the advanced section of the book where we have provided an explanation of the SQL stored procedure, triggers and SQL view concepts, additionally, we have covered SQL core concepts like keys, indexes, injections and constraints. We have also introduced cutting-edge concepts like SSRS, SSIS, SQL Cloud database (Azure), JSON Support and a list of the new features of SQL 2016, 2017, CTP-2019 with SQL performance improvement tips. Finally, we have ended the book with a series of random SQL questions and answers. What will you learn? After reading this book, you will be able to understand SQL database concepts, handle core database activities like data security, searching, migration, and sorting. You will be able to handle the database transactions, use different SQL datatypes, functions, triggers, and stored procedures to save and retrieve data from the database. You will also be able to understand advanced SQL concepts like SQL reporting services, integration services, cloud database and new features from the latest SQL versions like 2016, 2017, and 2019. Who is this book for? This book is built in such a way that it is useful for all categories such as technical or non-technical readers. This book is perfect. If you are a fresher and you want to learn about SQL, or if you are a teacher and you want to spread SQL knowledge, this book is very helpful. If you want to crack the database interview or if you are working as a DBA and you want to upgrade

your knowledge, or if you are backend developer, database tester, performance optimizer, or if your role is that of a database admin, SQL developer, data analyst, mobile app developer or if you are working on core SQL concepts, this book is just right for you. This book is very useful as it contains many simple real-time scenarios for each concept. All functionalities are explained with real SQL screenshots and database records.

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About the author Prasad Kulkarni is a Microsoft MVP reconnect, Technical leader, Author, Agile Scrum Master and Blogger. He has 13 years of core experience in Microsoft technologies such as SQL, ASP.NET, MVC, ASP.NET Core, VB.NET, SQL server, word Automation, Office development etc. and other technologies such as HTML, CSS, jQuery, JavaScript, Bootstrap, and XML etc. He is very passionate about Microsoft .NET technology. He likes to write articles and blogs on different aspects of SQL stuff and .NET, also like to help developers resolve their issues and boost them on Microsoft Technologies. Prasad has impressive certifications as Microsoft Certified Professional (MCP), Microsoft Certified Technology Specialist (MCTS) and Agile Scrum Master, Prasad was also awarded the most valuable member at dotnetspider, most popular curator, most active curator, and featured curator at Microsoft Curah, and editor at dotnetspider, he has awarded for his articles on codeproject. He started his journey with Microsoft technologies in 2007 with Visual Basic 6 and SQL 2000, then gradually moved to C#, ASP, ASP.NET, MVC and now .NET Core with SQL 2019. His Blog links: <http://prasaddotnettricks.blogspot.com/> His LinkedIn Profile: <https://in.linkedin.com/in/prasad-kulkarni-389152a5>

*Mind Tools for Managers* Vibrant Publishers

iTunes Top 25 business podcaster explains how to avoid interview mistakes! Learn new practical techniques (CAGE, PAAQ) to help you position yourself as the perfect fit. This very popular book tells how to:

- \* Project a Powerful Online Image
- \* Become an Interview Insider
- \* Decide & Practice What to Say
- \* Practice Killer Responses
- \* Ace The Telephone Interview
- \* Create a Powerful 1st Impression

**Getting an IT Help Desk Job For Dummies** Vibrant Publishers

PMBOK® Guide is the go-to resource for project management practitioners. The project management profession has significantly evolved due to emerging technology, new approaches and rapid market changes. Reflecting this evolution, The Standard for Project Management enumerates 12 principles of project management and the PMBOK® Guide &– Seventh Edition is structured around eight project performance domains. This edition is designed to address practitioners' current and future needs and to help them be more proactive, innovative and nimble in enabling desired project outcomes. This edition of the PMBOK® Guide:

- Reflects the full range of development approaches (predictive, adaptive, hybrid, etc.);
- Provides an entire section devoted to tailoring the development approach and processes;
- Includes an expanded list of models, methods, and artifacts;
- Focuses on not just delivering project outputs but also enabling outcomes; and
- Integrates with PMI standards+™ for information and standards application content based on project type,

development approach, and industry sector.

**The Consulting Interview Bible** Mit Press

Intended for both new and experienced juvenile probation officers. Represents the collective experience of more than 40 probation professionals involved in its development. Intended to improve the effectiveness of juvenile probation as a community response to the law covering behavior of youth. Covers professional orientation, job-related skill areas and much more. Illustrated.

**Cracking the Coding Interview** Infobase Publishing

Are you looking for IT support Tier one job ? Are you ready for Technical interview? Do you need to built your skills on IT Filed ? if yes, then you are in right book . Here you will find everything you need to pass your technical interview. I have designed this book based on Questions and answers which covered all area that related to Technical support /Mac support and service desk, Windows and Apple Mac OS, also including Examples and real life scenarios. These questions and answer suitable for job hunter and people who stuck in technical interview . I have divided this book as below:

- Active Directory: Domain, Workgroup, Domain controller, OU, how to reset password, create user account, RSAT tool....ect
- Network: IP address, DNS, DHCP, Proxy server, NAT router, switch, Firewall, Antivirus, VPN, Network printer, OSI model, ports number, TCP/IP ....etc.
- Outlook and backup: How to configure outlook, OST file, PST file, Archiving and outlook tool...etc.
- ITIL and Ticketing system: ITIL, service request, incident, problem, Workaround, SLA and Ticketing System including Real life scenario.
- Troubleshooting: Strategies to Troubleshoot issue, Network issue, hardware issue, software issue, security issue...ect
- Supporting Mac OS: installing Mac, Apple tools, Time machine, how to reset password, boot to windows ...etc.
- Integration Mac with Windows Domain: Join Mac to AD, Sharing files, Configure Exchange mail .... etc.
- Mac OS Management: MDM, Apple profile Manager, Apple Remote Desktop, Deploying Mac on Enterprise ...etc.
- Troubleshooting Mac OS: Slowness issue, Startup issue, Login issue ....etc.

This book for: Beginner who looking for Tier one IT support/Desktop Support/ Mac support. people who want to expand their IT knowledge. Anyone who is going to face IT Support interview. This book for the following jobs interview: - IT support- Mac support -Service Desk- Desktop Support - Technical support specialist, IT support analyst-Service Desk.

Interview with the Vampire Vamsee Puligadda

- 300 Software Testing Interview Questions You'll Most Likely Be Asked
- 77 HR Interview Questions · Real life scenario based questions · Strategies to respond to interview questions · 2 Aptitude Tests

Software Testing Interview Questions You'll Most Likely Be Asked is a perfect companion to stand ahead above the rest in today's competitive job market. Rather than going through comprehensive, textbook-sized reference guides, this book includes only the information required immediately for job search to build an IT career. This book puts the interviewee in the driver's seat and helps them steer their way to impress the interviewer. The following is included in this book: a) 300 Software Testing Interview Questions, Answers and proven strategies for getting hired as an IT professional b) Dozens of examples to respond to interview questions c) 77 HR Questions with Answers and proven strategies to give specific, impressive, answers that help nail the interviews d) 2 Aptitude Tests download available on [www.vibrantpublishers.com](http://www.vibrantpublishers.com)

**Windows Server 2019 & PowerShell All-in-One For Dummies** Educreation Publishing

Now in the 5th edition, *Cracking the Coding Interview* gives you the interview preparation you need to get the top software developer jobs. This book provides: 150 Programming Interview Questions and Solutions: From binary trees to binary search, this list of 150 questions includes the most common and most useful questions in data structures, algorithms, and knowledge based questions. 5 Algorithm Approaches: Stop being blind-sided by tough algorithm questions, and learn these five approaches to tackle the trickiest problems. Behind the Scenes of the interview processes at Google, Amazon, Microsoft, Facebook, Yahoo, and Apple: Learn what really goes on during your interview day and how decisions get made. Ten Mistakes Candidates Make -- And How to Avoid Them: Don't lose your dream job by making these common mistakes. Learn what many candidates do wrong, and how to avoid these issues. Steps to Prepare for Behavioral and Technical Questions: Stop meandering through an endless set of questions, while missing some of the most important preparation techniques. Follow these steps to more thoroughly prepare in less time.

[How to Land a Top-Paying Desktop Support Specialists Job](#) Peachpit Press

Land the IT job of your dreams with help from this insider guide. You'll discover valuable interview strategies for standing in the crowd as an applicant and learn best practices for representing your experience, education, previous employment, and re-entry into the workforce. Containing critical dos and don'ts from thousands of IT professionals and off-the-record interviews with hiring managers from key technology companies, this book will increase your chances of getting hired. [PC Desktop Technician, Desktop Support Specialist, IT Service Desk Technician, Help Desk Analyst: Just in Time Revision Guide for Success at Any Ict S](#) IT Technical Support Level 1 Interview Prep Are you looking for IT support Tier one job ? Are you ready for Technical interview? Do you need to built your skills on IT Filed ? if yes, then you are in right book . Here you will find everything you need to pass your technical interview. I have designed this book based on Questions and answers which covered all area that related to Technical support /Mac support and service desk, Windows and Apple Mac OS, also including Examples and real life scenarios. These questions and answer suitable for job hunter and people who stuck in technical interview . I have divided this book as below: Active Directory: Domain, Workgroup, Domain controller, OU, how to reset password, create user account, RSAT tool....ect Network: IP address, DNS, DHCP, Proxy server, NAT router, switch, Firewall, Antivirus, VPN, Network printer, OSI model, ports number, TCP/IP ....etc.Outlook and backup: How to configure outlook, OST file, PST file, Archiving and outlook tool...etc. ITIL and Ticketing system: ITIL, service request, incident, problem, Workaround, SLA and Ticketing System including Real life scenario. Troubleshooting: Strategies to Troubleshoot issue, Network issue, hardware issue, software issue, security issue...ect Supporting Mac OS: installing Mac, Apple tools, Time machine, how to reset password, boot to windows ...etc. Integration Mac with Windows Domain: Join Mac to AD, Sharing files, Configure Exchange mail .... etc. Mac OS Management: MDM, Apple profile Manager, Apple Remote Desktop, Deploying Mac on Enterprise ...etc. Troubleshooting Mac OS: Slowness issue, Startup issue, Login issue ....etc. This book for: Beginner who looking for Tier one IT support/Desktop Support/ Mac support. people who want to expand their IT knowledge. Anyone who is going to face IT Support interview. This book for the following jobs interview: - IT support- Mac support -Service Desk- Desktop Support - Technical support specialist, IT support analyst-Service Desk.Administrator & Helpdesk Interview Questions You'll Most Likely Be Asked

Knowledge for Free... Get that job, you aspire for! Want to switch to that high paying job? Or are you already been preparing hard to give interview the next weekend? Do you know how many people get rejected in interviews by preparing only concepts but not focusing on actually which questions will be asked in the interview? Don't be that person this time. This is the most comprehensive Angular JS interview questions book that you can ever find out. It contains: 1000 most frequently asked and important Angular JS interview questions and answers Wide range of questions which cover not only basics in Angular JS but also most advanced and complex questions which will help freshers, experienced professionals, senior developers, testers to crack their interviews.

[Apple Training Series](#) Independently Published

· 225 Selenium Testing Tools Interview Questions · 78 HR Interview Questions · Real life scenario-based questions · Strategies to respond to interview questions · 2 Aptitude Tests Selenium Testing Tools Interview Questions You'll Most Likely Be Asked: Second Edition is a perfect companion to stand ahead above the rest in today's competitive job market. Rather than going through comprehensive, textbook-sized reference guides, this book includes only the information required immediately for job search to build an IT career. This book puts the interviewee in the driver's seat and helps them steer their way to impress the interviewer. The following is included in this book: a) 225 Selenium Testing Tools Interview Questions, Answers and proven strategies for getting hired as an IT professional b) Dozens of examples to respond to interview questions c) 78 HR Questions with Answers and proven strategies to give specific, impressive, answers that help nail the interviews d) 2 Aptitude Tests download available on [www.vibrantpublishers.com](http://www.vibrantpublishers.com)

[Ace Your Interview](#) BPB Publications

Administrator and Helpdesk Interview Questions You'll Most Likely Be Asked introduces IT professionals to the most frequently tested questions at interviews for job roles such as - · Desktop Support Administrator · Help Desk Technician · Service Desk Analyst · Technical Support Specialist · System Support Specialist · IT Support Specialist · Field service technician · Associate network engineer · Data support technician · End-user computing technician These interview questions test your knowledge in the following primary domains - Mobile Devices, Networking, Hardware, Virtualization and Cloud Computing, Hardware and Network Troubleshooting, Operating Systems, Security, Software Troubleshooting, and Operational Procedures. Mastering the theory and practical acumen in these questions will take you one step closer to finding anticipated, high-paid, and recognized jobs! The following is included in this book: · 150 Administrator and Helpdesk Questions and Answers that test your knowledge and can assist you in the interview for a variety of roles. · 75 HR Questions and Answers along with examples to help you answer the most commonly asked as well as tricky non-technical questions  
Vault Inc.

It's for these job interviews: IT Support Specialist IT Service Desk Technician PC Support/Technical Support/IT Support IT Service Desk Technician Desktop Support Specialist Why this book: It will help you to convey powerful and useful information about various aspects of IT Support Specialist job to the employer successfully. It gives readers the most important practical job related information for supporting various aspects of ICT (Information & Communication Technology): ICT infrastructure Support (e.g. desktops, laptops, printers, scanners, connectivity, software, e-mail, etc.) Desktop

Support (hardware, software, OS, peripherals) Troubleshooting PC hardware and software problems  
 Non Technical/ Personal/ HR interview Try to be in parking lot an hour before the interview and use this time to read over this E-book. It has been well written to make it a very quick read. Practicing with this interview questions and answers in the mirror will help with your replies to questions and pass with flying colors. It also covers non-technical, HR and Personnel questions in brief. Good Luck, Kumar

*Asp. Net Interview Questions And Answers* Rampant TechPress

IT Technical Support Level 1 Interview Prep

[Interview Questions and Answers](#) Createspace Independent Publishing Platform

This new Vault guide takes an inside look at careers in this all-important and continually growing sector of the economy. Vault provides an overview of industry trends and career paths, an analysis of tech education options, and an insider guide to the hiring process for technology careers.

**Selenium Testing Tools Interview Questions You'll Most Likely Be Asked** Project Management Institute

Preface: Help Desk Analyst (HDA) Sector: Information Technology It's for the following Job interviews: Help Desk Analyst (HDA) Help Desk Technician Helpdesk Administrator System Support Analyst - IT Help Desk Tech Support Analyst (Help Desk) \*\*\*\*\* Key words: I.T. Support Analyst, Information Technology Support Engineer, Helpdesk, Hardware, Software, Windows, Desktop, Laptop, Computer, Help Desk Analyst \*\*\*\*\* Why this Book: It will help you to convey powerful and useful technical information about a Help Desk Analyst Job to the employer successfully. This book tries to bring together the important Help Desk Analyst Job interview information. This job interviews notes provides unique ideas, and accumulated experience & interview observations. Last-minute interview preparation in as low as 60 minutes. It has been well written to make it a very quick read. Why reinvent the wheel. Practicing with this interview questions and answers in the mirror will help with your replies to questions and pass with flying colors. Try to be in parking lot an hour before the interview and use this time to read over this e-book .(around 100 kindle pages, in kindle: font size: 5). It covers technical, non-technical, HR and Personnel questions. You will learn to practice mock interviews for a Help Desk Analyst (HDA) position. Interview Questions and Suggested Answers related to the following and more: Deliver basic Help Desk service Analyze and resolve desktop applications, network connectivity, and printer's issues Troubleshoot computer problems and determine source to advice on appropriate action Installation, configuration, maintenance of computer hardware & software Problem resolution for a variety of user problems Technical assistance by phone or email and logging Escalation of problems to the appropriate support teams Maintain status of computer incidents and requests Service level objectives related to response time and accuracy Categorize and prioritize the incident/request based on impact and urgency of the request. Troubleshoot technical problems and resolve problems on initial contact where feasible

Best Sellers - Books :

- [Dog Man: Twenty Thousand Fleas Under The Sea: A Graphic Novel \(dog Man #11\): From The Creator Of Captain Underpants By Dav Pilkey](#)
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Prepare knowledge base articles and knowledge base maintenance. Maintain customer satisfaction ratios Field, document and monitor service requests from end users. Diagnose and resolve technical and end-user problems Maintain Help Desk System to track problems and solutions Update and communicate with users about problem progress

*Automated Software Testing Interview Questions You'll Most Likely Be Asked* Amacom Books

The spellbinding classic that started it all, from the #1 New York Times bestselling author "A magnificent, compulsively readable thriller . . . Rice begins where Bram Stoker and the Hollywood versions leave off and penetrates directly to the true fascination of the myth—the education of the vampire."—Chicago Tribune Here are the confessions of a vampire. Hypnotic, shocking, and chillingly sensual, this is a novel of mesmerizing beauty and astonishing force—a story of danger and flight, of love and loss, of suspense and resolution, and of the extraordinary power of the senses. It is a novel only Anne Rice could write.

[Administrator & Helpdesk Interview Questions You'll Most Likely Be Asked](#) Firewall Media

· 225 Operating System Interview Questions · 77 HR Interview Questions · Real life scenario based questions · Strategies to respond to interview questions · 2 Aptitude Tests Operating System Interview Questions You'll Most Likely Be Asked is a perfect companion to stand ahead above the rest in today's competitive job market. Rather than going through comprehensive, textbook-sized reference guides, this book includes only the information required immediately for job search to build an IT career. This book puts the interviewee in the driver's seat and helps them steer their way to impress the interviewer. Includes: a) 225 Operating System Interview Questions, Answers and Proven Strategies for getting hired as an IT professional b) Dozens of examples to respond to interview questions c) 77 HR Questions with Answers and Proven strategies to give specific, impressive, answers that help nail the interviews d) 2 Aptitude Tests download available on [www.vibrantpublishers.com](http://www.vibrantpublishers.com)

**Beyond the Desktop Metaphor** Tebbo

Annotation Windows 2000 is one of most anticipated software releases in history and is a realization of a vision for desktop computing that Microsoft has been articulating for the past six years. The keystone and most eagerly anticipated new feature in the new administrative power inherent in the Windows 2000 Active Directory (AD). Windows 2000 Active Directory will provide the ideal foundation for achieving synergy between information about users, network infrastructure elements, and applications. Active Directory will provide the means to manage the entire network infrastructure from a single application. Active Directory will be a huge stumbling block for most administrators who need to get Windows 2000 up and running. Windows 2000 Active Directory will offer hands-on insight into the workings of the new and complex world of Active Directory. Through the use of case studies, troubleshooting tips, check lists, mitigation recommendations, and technological explanations, the reader will receive the expert advice of experienced authors and beta testers.

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